



April 14, 2022

Dear Residents, Families, and Visitors,

You all received communication earlier today that we had a resident test positive for COVID-19. This individual is not showing any signs or symptoms of COVID. Currently, we have two (2) residents with COVID-19 and are in isolation. Based on guidance from the epidemiologist at DPH, we are currently in the process of testing all residents on the Kennedy Unit and all staff that worked on Kennedy Unit in the last 48 hours. We will continue testing these individuals at least every three days until such time that we have no positive cases for seven (7) days. At this time, no staff are positive for COVID-19.

You are more than welcome to visit your loved one (s), but I cannot stress enough that the infection control standards as set out by regulatory agencies must be followed:

- Sanitize hands when you enter the center, answer screening questions at the front desk in the lobby, sanitize your hands and put on a surgical mask provided at the screening desk.
- Sanitize your hands prior to entering your loved one's bedroom and again upon leaving your loved one's room (hand sanitizer is on the outside wall of every resident bedroom for your use).
- Please ensure your surgical mask is securely covering your nose and mouth and remains on while you are in our nursing center. You may be present when your loved one is eating in their room but again, your mask must be securely on, so you are not able to eat or drink while in your loved one's room.
- Do not roam the halls looking for staff or go to the nurses' station to ask a question – instead, please use your loved one's call light and someone will come to you.
- Based on social distancing standards, we are not able to accommodate more than two (2) visitors in your loved one's bedroom at a time.
- Your loved one's roommate may have underlying medical issues or be immunocompromised and as such, if you are not vaccinated or vaccinated but not boosted, we encourage you to visit with your loved one in the lobby or outside.

We appreciate your cooperation with the above infection control standards. Please continue to check our website at www.pavilionnsg.com to view COVID updates. As always, thank you for your ongoing support of me and my staff - free to contact me or Rachael McCullough, RN/Director of Nursing Services at 508-775-6663 if you have any questions.

Mary E. Benoit
Administrator