



May 9, 2022

Dear Families, Visitors, and Friends –

Once again, Barnstable County is experiencing a significant surge in COVID cases. At this time, we have two (2) residents in isolation as they tested positive for COVID late last week. We also have two (2) staff who have tested positive for COVID-19 and are also in isolation. We are following all guidance provided by the state epidemiologist for the health and safety of our residents and staff, but we absolutely need your help in mitigating COVID in our center.

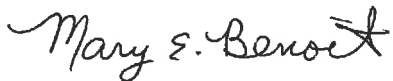
- Please refrain from visiting if you have any cold symptoms – you could have a cold, the flu (there is quite a bit of flu on Cape Cod at this time), allergies, or COVID and our residents are extremely vulnerable to any sort of infection.
- Sign-in at the front lobby and answer the screening questions asked of you.
- Please ensure keep the mask we provide on (securely covering your mouth and nose) throughout your indoor visit. You may be boosted or even twice boosted but you can still get COVID – I speak from my own experience.
- Please sanitize your hands prior to going upstairs, prior to going into your loved one's bedroom, and once you leave your loved one's bedroom. There are hand sanitizing units outside every resident bedroom and good hand hygiene is instrumental in infection prevention.
- Due to social distancing constraints, we cannot have more than two visitors per resident in a bedroom at the same time.
- Please do not roam the halls, offices, or go to the nurses' station. Ring your loved one's call light and someone will come to you to answer your question or address your concern.

- Although you may be present when your loved one is eating in their bedroom, we do not allow visitors in the main dining areas.
- Visitors are not permitted in the large group life enrichment activities unless they are being held outdoors.
- Please be respectful of the staff if they must re-direct you to ensure you follow any of the above-mentioned areas. They are doing their very best to adhere to DPH, CMS, and the CDC guidelines that have been mandated in nursing homes.

Please check our website www.pavilionnsg.com frequently as our COVID numbers are updated daily. Rachael McCullough, RN/DON and I are always available to you if you have any questions. We can be reached by calling 508-775-6663 and ask that we be paged.

It has been more than two years since COVID was deemed a pandemic and unfortunately whether it remains a pandemic or an endemic, it looks like we will all have to learn to safely live with COVID. We truly appreciate your help and as always, thank you for your ongoing support of me and my staff.

Regards,



Mary E. Benoit

Cc: Dr. Paul Bizinkauskas, Medical Director