



June 3, 2020

Dear Residents and FamilyMembers:

We have received guidance by the Department of Public Health to allow for outdoor visitation with your loved one. Please review the requirements that have been given to long term care facilities, to provide these outdoor visits.

1. **Physical Distance:** defined as 6 feet distance between the resident and visitor. ***Physical contact is not permitted at any time during the visit.***
2. **Protection Requirements:** defined as the following:
 - Residents who are suspected or confirmed to be infected with COVID-19 cannot be visited.
 - All our new admissions from the hospital are in quarantine for 14 days, as such, there are no visits with these individuals until such time that they have been removed from quarantine. FaceTime, Skype, and Zoom meetings will continue to be encouraged for these residents so they can “virtually visit” with their loved ones.
 - The visitor must be screened by the center for symptoms of COVID-19 **PRIOR** to transporting the resident to the visitation space (outside patio area, weather permitting). Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath, sore throat, myalgia, chills, or new onset of loss of taste or smell. **A single symptom shall be indication that the visitation cannot occur.**
 - A nursing center staff member must be present, at all times, during the visit.
 - The staff and resident **MUST** wear a surgical face mask and visitors **MUST** wear a face covering, at all times, during the visit. The mask **MUST** always cover your nose and mouth.
 - The visit will be limited to no more than two (2) visitors at a time and the facility will limit visits to 15 minutes. We will have visits Monday through Friday when we have additional staff support. **Please note – if the weather is cold or raining, the visit will be cancelled.**

We know how challenging the last few months have been and want to reunite you with your loved one as soon as possible.

Please contact Genovia Morgan in the Life Enrichment Department at gmorgan@pavilionnsg.com to schedule a visit and please be patient as she tries her best to accommodate everyone.

Sincerely,

Mary Benoit
Administrator

CC: Dr. Paul Bizinkauskas, Medical Director
All Pavilion Staff