



Resident Indoor Visitation – effective 9/25/2020

- If the weather is good and the resident is able to partake in an outdoor visit, the visit with family and/or friends should be conducted outside, unless resident specifically asks to have an indoor visit. We want our residents to be able to enjoy the outdoors as much as possible before the cold, inclement weather arrives.
- Visits continue to be with no more than two (2) individuals and not less than 30 minutes.
- Visits will continue to occur no less than five (5) days per week, of which one day will be on a weekend and one day will include “after business hours”.
- Visits will be coordinated in advance – there will be no “drop in visits” permitted. Visits will continue to be scheduled by the Life Enrichment Director or the Social Services Department. The contact for scheduling visits is Genovia Morgan and she can be reached at 508-775-6663, ext. 1326 or by emailing her at gmorgan@pavilionnsg.com.
- Those individuals that will assist with visits are Life Enrichment and Social Services staff as well as designated nurse managers. All are educated in patient safety and infection control measures and must remain immediately available to the resident at all times so safety checks can be performed during the visit (s).
- Visitors are asked to please arrive five (5) minutes prior to the scheduled visit so the necessary screening can be conducted. Please be prompt and respectful of your scheduled time as other residents will also have scheduled visits and we need to allow for time between visits for cleaning.
- Visitors will be screened by the facility staff for symptoms of COVID-19 **PRIOR** to visiting the resident and will sign the screening form prior to beginning their visit. Screening shall include checking for fever greater than 100 degrees Fahrenheit, cough, shortness of breath/difficulty breathing, sore throat, nausea/vomiting,

headache, myalgia, chills, fatigue, or new onset of loss of taste or smell. A single symptom shall be indication that the visitation cannot occur. **ALSO** – if the visitor was in a high-risk state as determined by the state of MA or they have had exposure to COVID-19, they will not be permitted entry into the center for a visit.

- The visitor must agree that if they develop signs and symptoms of COVID-19 as indicated above **within two (2) days after exiting the long-term care facility** or designated outdoor visitation space, they will immediately notify the long-term care facility of the date they were in the facility, identify all individuals they were in contact with, and the locations inside or outside the center they visited.
- The visitor will be required to initial the **Screening Form** at the paragraph that states this requirement before being allowed entry to the center. Failure to agree will result in a termination of visitation.
- Indoor visits will be held in the lobby and all individuals must have their mask properly covering their face during the entire visit. Social distancing will continue with all individuals being a minimum of 6 feet apart.
- The area utilized by residents and visitors will be sanitized with an approved sanitizing agent between visits and once all visits are completed for the day.

Please note – if we have one staff member or resident test positive for COVID-19, indoor visits may not be permitted as per CMS and DPH guidance. We are also continually checking the county positivity rates as well as the EMS positivity rates and based on those rates increasing to a certain level, we will modify our visitation accordingly.