



May 6, 2020

Hello Everyone –

I wanted to share with you how we are doing with COVID-19 as well as a bit of a facility update.

We continue to be very thankful that none of our residents show any signs or symptoms of COVID-19. No changes since last week - we have a total of 3 staff members who tested positive for COVID-19 and are in the process of completing 2 weeks of quarantine as per CDC guidelines. We have updated our website so you always have the most up to date COVID-19 information regarding residents and staff so please refer to <https://www.pavilionnsg.com/coronavirus-community-updates>. We are also sending cell phone texts with any pertinent information.

We continue to participate in at least twice weekly COVID-19 conference calls with the Department of Public Health, weekly calls with Cape Cod Hospital, daily calls with our Landmark corporate staff, and other calls as they come up from the CDC and CMS. All of these calls, as well as frequent written communication from regulatory agencies and ongoing guidance from our Medical Director, Dr. Paul Bizinkauskas, helps us to remain current in fighting this pandemic.

We continue to admit patients from the hospital but all new admissions are put in isolation for 14 days and the nursing staff that are assigned to them do not care for any other residents. Staff wear necessary PPE with those residents according to our infection control policies to ensure the health and safety for all. Note – these individuals do not have a documented diagnosis of COVID-19.

Next week is “**National Nursing Home Week**” and though you may not see your loved one enjoy the planned “socially distant” activities, I promise you we have many wonderful events planned starting with a special Mother’s Day luncheon.

Please know we all miss seeing you and wish you could visit but know we do appreciate all of your well wishes and food you have sent in for staff to enjoy – you have made all of us feel truly appreciated.

Please feel free to reach out to me or to our Director of Nursing, Rachael McCullough if you have any questions and again, my sincerest thanks for all that you have done to support me and my staff and keeping all of us in your prayers.

Sincerely,

Mary E. Benoit  
Administrator

Cc: Dr. Paul Bizinkauskas, Medical Director