



December 16, 2020

Dear Family Members, Friends, and Residents –

I wanted to give you an update as we continue to test staff and residents. Currently, we have 21 residents that have COVID-19, and all are either asymptomatic or exhibiting mild symptoms. They are all in isolation and many will be ready to be moved out of isolation as early as this upcoming Sunday, 12/20. We currently have 16 staff that have tested positive and are in quarantine. Same as our residents, these staff are either asymptomatic or have mild symptoms of this virus. Staff will begin to return to work based on the CDC guidelines as early as this upcoming Friday, 12/18. We are in contact with the state epidemiologist several times a day and they have been most helpful to us.

All new admissions are frozen (other than if someone goes out to the hospital and needs to return to us) and we will not admit to the center until such time that the Department of Public Health gives us clearance that we are able to resume admissions to our center. We continue to take steps to eliminate COVID from our center: testing of both staff and residents, proper PPE use, implementation of infection control practices as per DPH guidance, and moving individuals into isolation if they do test positive. We anticipate at this time, that we will be able to clear this virus by the end of this month but I will certainly keep you updated.

We will continue to test all staff and residents every three days until we have zero cases of COVID (staff and residents). Once we are COVID free for 14 days, we will be able to resume in-person visits. Until that time, we encourage you to reach out to Genovia Morgan, our Life Enrichment Director at 508-775-6663 or email her at gmorgan@pavilionnsg.com to coordinate a “virtual visit” – FaceTime, Zoom or Skype.

I know this is very difficult for you but please know we will ensure your loved one is well cared for and my Director of Nursing, Rachael McCullough and I are your points contacts (call 508-775-6663 and have us paged) if you have any questions or concerns.

We are well staffed, and we have plenty of PPE. We also have plenty of testing available to us and I know we will get through this. If we need additional assistance or support, we will reach out to the Department of Public Health to provide whatever assistance is necessary – including but not limited to PPE, testing, or support staffing.

The vaccine is on the horizon and we are tentatively scheduled to have the first dose available to us mid-January with the 2nd dose at the beginning of February. I encourage you to check our website www.pavilionnsg.com daily as it is updated daily, and we will have vaccine information on our website as we receive it.

Thank you for your ongoing support.

Sincerely,

Mary E. Benoit
Administrator