



August 4, 2021

Dear Families, Friends, and Visitors –

I hope everyone is staying healthy and safe. Hopefully you have all received your COVID vaccine as we know this Delta variant is highly contagious and appears to be quite lethal in those not vaccinated. As with any vaccine, it may not stop you from becoming infected with the virus but if you do become infected, the data supports that you will not become as sick, i.e., end up in the hospital or worse.

Unfortunately, as we all know, Barnstable County has the highest COVID positivity rate in MA. This means all of us need to increase our vigilance in keeping ourselves and those we love and care for healthy and safe by getting vaccinated, wearing masks, and using excellent hand hygiene and other infection control practices (disinfecting surfaces, etc.). We are doing our very best to keep all of residents and staff safe from COVID-19 but we continue to ask for your assistance.

We are encouraging, if possible, you visit with your loved one outside as we know outside visits are far safer than indoor visits – so please, while the weather is good, take advantage of the comfort of being outside under one of our tents. If you or your loved one is not vaccinated, you must schedule your visits with Genovia Morgan, Life Enrichment Director at gmorgan@pavilionnsg.com. Also, if you or your loved one are not vaccinated, you may not go onto the nursing units. Please respect our screening staff at the front door and be honest about your vaccination status when asked – we count on all of our visitors to be honest about their vaccination status as we try to keep this virus from entering our front doors.

As a reminder, when you are visiting with your loved one, please stay in their bedroom and please keep your mask on. DPH has mandated that those nursing centers in Barnstable County have all visitors wear our surgical masks (covering your nose and mouth) while you are visiting indoors. Please do not venture to the nurses' station to ask questions, use your loved one's call light and someone will come to you. Visitors are to remain with their loved ones. As your loved one is encouraged to wear a mask when being provided care and when interacting with others (including visitors), we are asking that you not be present when your loved one is enjoying any of their meals as obviously their mask is not on when they are eating or drinking.

I know all of these restrictions are difficult, but we are trying to be diligent in following both CDC and DPH guidance.

Finally, if you or any one you love would like a COVID vaccine, let us know and we are more than happy to arrange that for you. Our staff, vendors, and contractors have been excellent in getting this vaccine as have our residents and we will do everything we can to support the health of our community so please don't hesitate to ask for our assistance regarding education on the vaccine or in us providing you the vaccine.

If you have any questions or concerns, feel free to reach out to me at 508-775-6663, ext. 1314 or our Director of Nursing Services, Rachael McCullough at 508-775-663, ext. 1313 and as always, thank you for supporting me and my staff. The last 17 months have been so difficult for everyone, and I can't begin to tell you how much we appreciate your kindness when you come into our center and when you interact with my staff.

Sincerely,

Mary E. Benoit

Administrator

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